

Bruce E. Burnham, M.D.

131 New London Turnpike
Glastonbury, CT 06033
860-659-1318, fax 860-633-4431

PATIENTS BILL OF RIGHTS AND RESPONSIBILITIES

The patient has the right to considerate and respectful care.

The patient has the responsibility to provide the physician with the most accurate and complete information regarding their medical/surgical history. The patient has the right to obtain from the physician complete current information concerning his/her diagnosis, treatment, and prognosis in terms the patient can be reasonably expected to understand.

The patient must inform the physician if at any time they do not understand the diagnosis or treatment plan.

The patient has the right to receive from his/her physician information necessary to give informed consent prior to the start of any procedure and/or treatment. Except in emergencies, such information for informed consent should include but not necessarily be limited to the specific procedure and/or treatment, the medically significant risks involved, and the probable duration of incapacitation. Where medically significant alternatives for care or treatment exist, or when the patient requests information concerning medical alternative, the patient has the right to know the name of the person responsible for the procedures and/or treatment.

The patient has the responsibility to follow the plan of care or express concerns with compliance. The patient has the right to refuse treatment to the extent permitted by law and to be informed of the medical consequences of his/her action.

The patient has the right to every consideration of his/her privacy concerning his/her medical care program. Case discussion, consultation, examination, and treatment are confidential and should be conducted discreetly. Those not directly involved in his/her care must have permission of the patient to be present.

The patient has the right to expect that all communications and records pertaining to his/her care should be treated as confidential.

The patient has the right to have their pain assessed, managed, and treated as effectively as possible. The patient has the right to expect that within its capacity, this ambulatory facility must provide evaluation, service and/or referral as indicated by the urgency of the case. When medically permissible, a patient may be transferred to another facility only after he/she has received complete information and explanation concerning the needs for and alternatives to such a transfer.

The patient has the right to obtain information as to any relationship of this facility to other health care and educational institutions insofar as his/her care is concerned. The patient has the right to obtain information as to the existence of any professional relationships among individuals, by name, who are treating him/her.

The patient has the right to expect reasonable continuity of care. The patient has the right to expect that this facility will provide a mechanism whereby he/she is informed by his physician of the patients continuing health care requirements following discharge.

The patient has the right to change their choice of physician.

The patient has the right to dispute information in their medical record

The patient has the right to examine and receive an explanation of his/her bill.

The patient has a right to know what facility rules and regulations apply to his/her conduct as a patient.